

034-GG04 - Instant Messaging and Parent Notification System

Question: What price category do 5 specialized centers fall under?

Response: As an alternative educational facility

XXII.

Question: What documentation is being requested for item 1.

Response: Copy of contract, agreement or other documentation showing contracted calling capacity of the proposer which is capable of supporting the district.

Question: What documentation is being requested specifically for item 5?

Response: Describe the hardware and software being used. Diagrams, flow charts descriptive paragraphs, etc. may be used to describe process. The District desires to understand the technology being employed and how it will deliver the services the District is seeking.

Question: What information is being requested by asking this question (number 39) in addition to #38?

Response: We are specifically looking for call volume capacity during the Districts' peak time for parent contact.

Question: What does "include" refer to on Question 57?

Response: Will the caller ID info reflected on the call be the proposers information OR will it reflect the Schools information?

Question: Who is "operator" in this question (60)?

Response: Operator is a person that must be contacted at the proposers place of business in order to initiate a call.

Question: Who is "system" (62)?

Response: The proposers system.

Question: What are components of "Standard Status Report" (64)?

Response: If a report is generated, Proposer is asked to describe the type of information supplied on the report.